

Byreburnfoot

Country House Bed & Breakfast Terms & Conditions

Deposit:

For advance bookings, a deposit may be required, the balance payable on departure. Written confirmation of the booking will advise of the outstanding balance.

Tariff:

The cost includes accommodation and breakfast, and evening meals will be charged separately.

We accept the following forms of payment: Cash, Cheque with bankers card, Debit cards.

Most major credit cards are also acceptable, but we advise that these will incur a 3% bank surcharge

Pets:

We regret that we are not able to accommodate pets in the house.

Smoking:

Smoking is not permitted anywhere within the house

Cancellation and Insurance:

Deposits will be returned in full in case of cancellation prior to 14 days before your booking.

Cancellations made within 14 days may lead to retention of the deposit .

For cancellations made within 48 hours of arrival, or failure to take up the booking without cancellation, we reserve the right to charge 70% of the booking value plus a £10 administration fee.

Non-availability:

In the unlikely event that your accommodation is unavailable for reasons beyond our control, we will endeavour in the first instance to offer you alternative acceptable accommodation.

However if this is not possible, or unsuitable, all monies will be repaid to you. No liability is accepted beyond this refund.

Arrival:

Rooms can usually be accessed from 3pm onwards on the day of arrival. However, earlier access may be available by prior arrangement. It is always helpful to us to be aware of your planned time of arrival, and we would very much appreciate notice if you plan to arrive after 7pm.

Departure:

We would be grateful if you would vacate your accommodation no later than 11am on the day of departure, unless otherwise arranged. However, it is usually possible to leave your vehicle at the house till later in the day if you do not plan to leave the area immediately

Damages and Breakages:

We understand that accidents occur, but would appreciate due care in avoiding unnecessary damage or breakages, and would request that these are reported as soon as they occur.

Minor or accidental breakages will not normally be charged, but guests may be liable for any significant breakages or damage to property.

Liability:

Liability for any damage, loss or injury to any member of your party or any vehicles or possessions will not be accepted, except in cases of negligence by ourselves.